

DATA STRATEGY Framework & Knowledge Management

Stephan Stadelmann – FiNETIK Partners Pte Ltd www.finetik.com
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Agenda

Introduction

Data Strategy Framework & Concept

Change Management

Knowledge Portal

Summary

Consideration Reference Data Concept

Language Concept

Jurisdiction Concept

Architecture

Data Strategy Value Creation



FiNETIK - Our Background

Who we are:

Practitioners in the Financial Information Industry with an average of 18 years experience acquired in exchanges, front - back offices, settlement, data and solution providers around the world.

Who we serve:

Information generators: exchanges, regulatory bodies, associations, institutional

Securities processors : portfolio management, back office, custody or settlement

Solution providers : data-, technology- and service providers, outsourcing

utilities



Financial Information Knowledge

Financial Instruments

equity, bond, warrant, derivatives, index, forex, interest rate, ...

Corporate Actions

dividends, rights issues, reorg, m&a, bankruptcy,...

Symbology & Reference

securities, company, person, trading, industry... identifiers & schemes...

Disclosure

company, management, holdings, portfolio, financial statements...

Standards & Taxonomies

industry, accounting, restrictions, investment ... ISO, CFI, SWIFT, XBRL, FIX...

Market

quotes, contracts, ratings, custodian, settlement, trading and market regulations ...



Data Management Expertise

Data Design

- -Data Analysis
- -Data Modelling
- -Data Mapping
- -Feed Integration
- -User Interface
- -Data Flows
- -Business Rules
- -Quality Processes
- -User Interface
- -Data Flows

Data Management

- -Organisation
- -Data Collection
- -Operation/Processing
- -3rd Party Management
- -Change Management
- -Knowledge Management
- -Documentation
- -Standards/Taxonomies
- -Support Procedures
- -Training

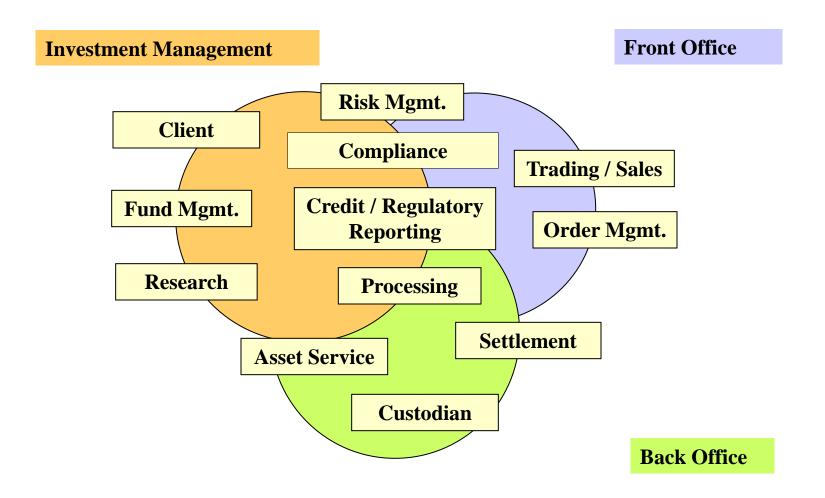
Data Architecture

- -Data Warehousing
- -Data Acquisition
- -Data Storage
- -Data Distribution
- -Data Migration
- -Metadata
- -User Management





Data in Business Context





Global Modelling

- 140+ countries
 - 80+ address formats
 - 30+ main languages
 - 20+ official Securities/Organisation identifier schemes
- 210+ major exchanges with multiple market practise





Global Modelling - Challenges

- •Language Differences
- •Cultural Differences
- •Regulatory Differences
- •Interest Differences
- •Reference Differences
- •Common Architecture





Global Modelling -Benefits

Global and Local products

Tailor made products

Diversification

Access to every market

Ample and wide client base

Global processing of Local business

Consistent Standards

Consistent Quality

Local Coverage



Data Strategy I

The Challenge

- Politics
- Personality
- Perceptions
- Processes
- Priorities

- •Culture
- •Management
- •Mind set
- •Buy in
- •Resistance to change





Data Strategy II

1. What is the company's orientation

Technology, Product, Service Management Staff Culture Data Management Position Data Management Issues Economic Situation Location





Data Strategy III

2. Reoriented data groups from a technology to data focus

Results

Ownership (responsibility & authority)

Commitment (quality & productivity

Know How (keep & expand)

Understanding (data & business)

Networking (one stop contact)

Improved Competitiveness

Pre-condition for New Environment!





Data Strategy IV

- 3. Review data environment
- 4. Match data needs with business needs
- 4.1 Data needs

Production dB

Multi-lingual support

View of Asian financial markets

Common reference data

Consolidate all Asian feeds

Feed corporate & legacy dB

Simplification of data collection



Data Strategy V

- 4. Match data needs with business needs
- 4.2 Business Needs

DWH to feed products in 9 months
Integration of acquired dB's / operations
Similar products for multiple countries
Quick reaction to markets and customer needs





Data Strategy VI

5. Build Data Architecture with business priorities

Clear vision, concept and goal
Blue print for data architecture

Define data framework

Phasing build according to business needs
Involve data production groups

Keep corporate development in view



Data Strategy VII

6. Be Tactical

Data model
Production database
Multilingual support
Data migration & integration
Multi Feed processor
Single interface location independent
Multiple product out puts (data packaging)
Accessible through intranet





Data Strategy VIII

7. Integrate Meta data, Knowledge and Change Management

The only permanence is impermanence!

CHANGE OF...

Market Dynamics

Data Feeds

Source/Target dB

Improvement Processes

Client Needs

AFFECT...

Data Dictionaries

Models

Mappings & Rules

Taxonomies & Procedures

Documents & Libraries





Data Framework I

Concept (Vision)

Model (Design)

Meta Data (Definition)

Database (Implementation)

Data Intelligence (Control)

Publication (Training/Promotion)

Usage (Collection/Distribution)



Data Framework II

Concept (Vision)

Vision + Idea

Conceptual Definition

Conceptual Design

Management Commitment



Data Framework III

Model (Design)

Requirement Definition

Resource Commitment

Logical Model Physical Model



Data Framework IV

Meta Data (**Definition**)

Version

Control

Data

Dictionary

Diagram +

Notations

Naming

Standards

Meta Data

Reporting

Feed (in/out)
Mapping

Feed (in/out)

Spec's

Data Flows

Business

Rules

Content

Procedures

Market

Procedures

Operational

Procedures

C. Support

Procedures





Data Framework V

Database (Implementation)

Database

Containers

Tech.

Operations

Tech.

Documents

Tech.Feed

Spec's

Feed (in/out)

ETL

Back Up

Tech. Support

Doc.

Feed

Methodology



Data Framework VI

Data Intelligence (Control)

Data Views + Queries

Data Analysis

Data Quality Reports Data Mining



Data Framework VII

Publication (Training / PR)

Education "What -Why"

Training "How"

Presentation

Marketing in the Company



Data Framework VIII

Usage

(Data Collection/Distribution)

User Interface

Feed Interface Feed Products

OLAP



Data Framework IX

Concept (Vision)

Model (Design)

Meta Data (Definition)

Database (Implementation)

Data Intelligence (Control)

Publication (Training/Promotion)

Usage (Collection/Distribution)





Change Management

Logical model

Source to Target mapping + flow

User Interface applications

Physical model

Change Management

Document Resource Management

Source + Target model

Business Rules Standards + References





Knowledge Portal

FUNCTION

Internet
Meta Data Model
MS Access dB
All languages accessible

CONTENT

Meta Data
Change Management
GUI to maintain data
eLibrary
Portal Manager





Knowledge Portal - Benefit

- •Highly flexible and expandable meta data model
- •In control of information
- •Knowledge management
- •End-to-end workflow
- •Instant impact analysis
- •Adapt to changes with minimal resource and maximum results
- •Reduce development life cycle



Data Strategy - Summary

- 1. Company's orientation
- 2. Organise data department to focus on data
- 3. Review data environment
- 4. Match data needs with business needs
- 5. Build data architecture with business priorities
- 6. Be tactical
- 7. Integrate meta data and change management



Key Considerations

- •Reference data concept
- •Language concept
- •Jurisdiction (feeds / data) concept
- Design ER vs OO
- •Clear and simple design of data & architecture





Reference Data Needs

Must Be steady and reliable world wide common architecture

Common Context data asset inventories

understanding of content

integrate disparate data

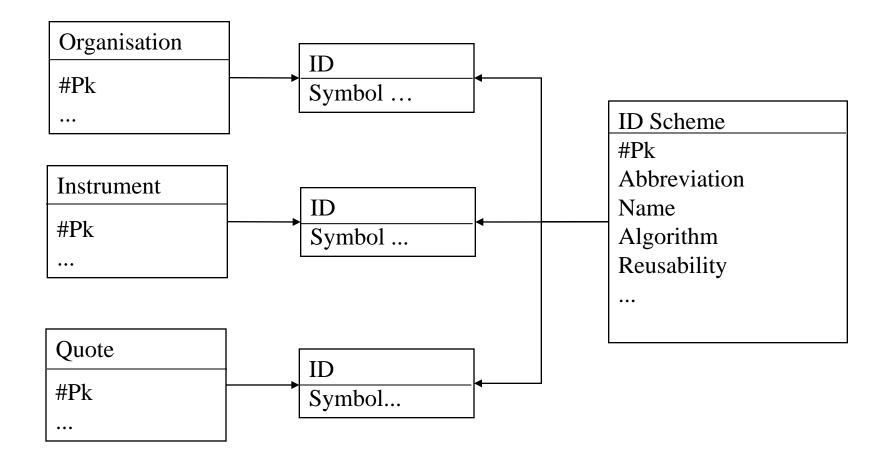
data deployment and packaging

Controls Processing manual and automated current and historical global and local





Reference Data Concept?







Language Concept?

ID Scheme #Pk Language Abbreviation (text) #PK Name (text) Abbreviation Algorithm (?) Name Reusability (?) Note Note (text) ID Scheme Language Abbreviation Name Note





Data / Feed Jurisdiction Concept?

DATA SOURCE A

DSA ID: ABC235hk

Company: ABC Corp.

Address: Wan Chai 1, HK

Phone: 852 9999 8888

WWW: www.abcc.com

Country(Reg.): Bermuda

CEO: Wei Jen Lee

MGMT ID: HKCE03458

Currency: HKD Revenue: 67 Mio

DATA SOURCE B

DSB ID: HK456789abc.x

Company: ABC Corporation

Address: 1 Wanchai - Hong Kong

Phone: +852 9999 8888 Fax: +852 9999 7777

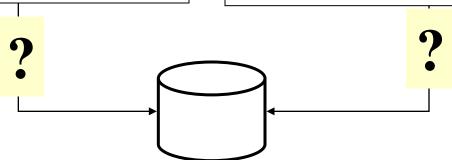
Country: HK

CEO: Mr Lee

Currency: USD

Total Income: 10 Mio

Total Liability: 5 Mio





Design ER vs. OO?

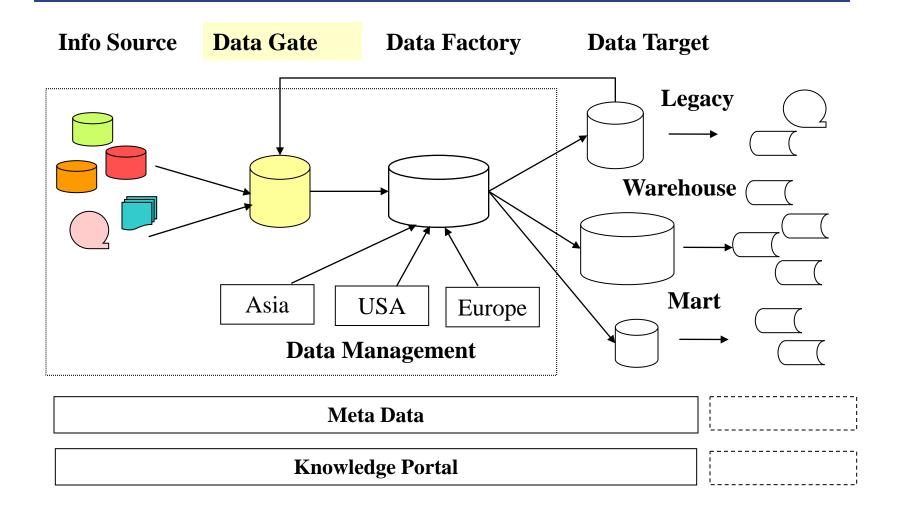
Design Considerations

- •Data behaves differently in different circumstances
- •Markets, data & standards are permanently changing.
- •ER relational
- •OO relational + behaviour





Architecture







Architecture

Info Source Data Gate Data Factory Data Target clean distribute manual raw gacy automated segmented complete perform consolidated multi-formats quality unknown analysis in-depth package **Data Collection** Mapping deploy Reference Master **Data Providers** Covering process ouse **Business Rules** Cross Assets Legacy dB Data Marts Validation Multilingual Value Add Matching Consolidating **Quality Metrics** Reject Reports Content Metrics Mart **Quality Control** Audits Calculation Jurisdiction **Audit Trails** User Access **Meta Data Knowledge Portal**





Compromises

Separate dB for Content and Meta data

Organic expansion on defined Concepts

Focus on practicality instead of presentation





General Considerations

- •One Step at a time
- Separate Production and Product dB
- •Small interdependent knowledge team
- •Don't be afraid to make decisions
- •Step back and let an independent party review your work
- Promote and protect your work
- •Keep strictly to the scope
- •Spread and transfer the knowledge and ownership





Data Strategy - Value Creation

Cost Savings 1 dB vs N- fragmented dB

1 browser interface

knowledge retention and pooling

Ease of data collection & access

Quick respond to change

Business Benefits Scaleable & expandable content

Package data for customization

Fast & cheap new products





Don't Forget

- Vision of goal
- •Manage expectation
- •Understand your data
- Data framework and Concept guide
- •Clear policies
- Meta data & knowledge structure
- •Subject matter experts into designers



Global Designs for Local Content

Brings enormous benefits to Business and Data Management, but it requires an...

open mind and willingness to respect and accept diversity.



Thank You



Stephan Stadelmann

stephan@finetik.com

Singapore: +65 9030 8677

Mexico : +52 777 145 2099

